

Operations Division
Occupational Health and Safety

Field Visit Report

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OHS Case ID: **04650PRSQ148**

Field Visit no: **04650PRSQ149**

Visit Date: **2020-SEP-30**

Field Visit Type: **INITIAL**

Workplace Identification: **JANZEN'S PHARMACY
300 LILLIE STREET NORTH, THUNDER BAY, ON, CANADA P7C 4Y8**

Notice ID:

Telephone:
(807) 344-0405

JHSC Status:
Not required

Work Force #:
10

Completed %:

Persons Contacted: **BRENDA ADAMS - OWNER**

Visit Purpose: **DETERMINE COMPLIANCE WITH THE OCCUPATIONAL HEALTH AND SAFETY ACT.**

Visit Location: **RECEPTION**

Visit Summary: **NO ORDERS ISSUED**

Detailed Narrative:

Inspection took place with Ina Chomyshyn – Occupational Hygienist with the Ministry of Labour Training and Skills Development.

The workplace parties indicated they have measures and procedures in place addressing the following:

Information & Instruction to Workers:

Posters and instruction posted at the workplace. Information is available to workers regarding Covid.

Health and Safety Representative

There are two Health and Safety Representatives who are workers for the workplace. Monthly inspections are taking place. Representatives have Health and Safety training.

Social/Physical Distancing Measures in Place:

Where workers are unable to physical distance there are masks available for use. There are barriers in place at reception. Masks are used when working with customers.

Screening Measures:

Active screening is taking place. Workers are having their temperature taken and told to stay home if sick. They are not to return to work until they have cleared a Covid test or self isolated for 14 days. There are 2 pharmacists who are attending at Long Term Care homes and speaking with staff. They are tested for Covid twice a month and use source control masking when speaking to staff. The staff they are conferencing with all have masks on.

Cleaning and Disinfecting:

Cleaning/disinfecting takes place between uses of equipment and at the reception location between customers. Employer has re-enforced the instruction to workers regarding physical distancing and PPE (masks/gloves)..

Recipient	Inspector Data	Worker Representative
Name _____	James Gionet OCCUPATIONAL HEALTH & SAFETY INSPECTOR PROVINCIAL OFFENCES OFFICER 222-435 James St. S, Thunder Bay, ON P7E 6S7 HSThunderBayDistrict@ontario.ca Tel: (807) 633-4467 Fax: (807) 475-1646	Name _____
Title _____		Title _____
Signature _____	Signature 	Signature _____

You are required under the Occupational Health and Safety Act to post a copy of this report in a conspicuous place at the workplace and provide a copy to the health and safety representative or the joint health and safety committee if any. Failure to comply with an order, decision or requirement of an inspector is an offence under Section 66 of the Occupational Health and Safety Act. You have the right to appeal any order or decision within 30 days of the date of the order issued and to request suspension of the order or decision by filing your appeal and request in writing on the appropriate forms with the Ontario Labour Relations Board, 505 University Ave., 2nd Floor, Toronto, Ontario M5G 2P1. You may also contact the Board by phone at (416) 326-7500 or 1-877-339-3335 (toll free), mail or by website at <http://www.olrb.gov.on.ca/english/homepage.htm> for more information.

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Hand Hygiene

Washroom facilities are available for workers to maintain hand hygiene. Hand sanitizer was observed available in the store at the front entrance.

Personal Protective Equipment:

Gloves and facial covering (surgical masks) are available for staff.

***** the following comments are provided by Ina Chomyshyn, occupational hygienist, 807 633 8033 ina.chomyshyn@ontario.ca

I attended this workplace with health and safety inspector James Gionet. I spoke with the owner and observed workplace conditions, facilities and work tasks. We discussed the following topics:

OCCUPATIONAL HYGIENE

The MLTSD occupational hygienists assist health and safety inspectors with indoor air quality (IAQ) and chemical handling issues and enforce regulations dealing with industrial hygiene, including the following:

- Workplace Hazardous Materials Information System – WHMIS labels and safety data sheets- O. Reg. 860
- Control of Exposure to Biological or Chemical Agents O. Reg. 833
- Noise – O. Reg. 381
- Confined Spaces – O. Reg. 632
- Asbestos on Construction Projects and in Buildings and Repair Operations – O. Reg. 278
- Designated Substances – O. Reg. 490
- other specific sections under the Occupational Health and Safety Act and its regulations.

COVID19 AS AN OCCUPATIONAL ILLNESS

MLTSD considers Covid-19 infection acquired at a workplace to be an occupational illness.

Occupational illness reporting requirements are given at

<https://www.ontario.ca/page/reporting-workplace-incidents-or-structural-hazards>

The MLTSD occupational illness report is in addition to any public health reporting that may be required.

RESPIRATORS

Respirators, including N95 particulate respirators, are used in this workplace as one of the exposure controls for chemical agents.

Regulations for respiratory protection are laid out in O. Reg. 833.

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Notice ID:

Employers must:

- have a written respiratory protection program outlining selection, care and use [O. Reg. 833 subsection 9(2)]
- select the appropriate respirator for the type(s) of air contaminants and their airborne concentration(s) [O. Reg. 833 clause 9 (1)(a)]
- train and fit-test workers [O. Reg. 833 subsection 9(3) and subsection 12(1)];
- ensure that workers use respirators according to the manufacturer's instructions [O. Reg. 833 subsection 11(1)], and
- ensure that workers use respirators in accordance with the regulation [O. Reg. 833 clause 9 (1)(c)]
- ensure that respirators are cared for and maintained in accordance with the manufacturer's instructions [O. Reg. 833 section 13]

Workers who use respirators must:

- be trained in care and use
- follow the manufacturer's instructions
- be fit tested (for tight-fitting respirators)
- perform user seal checks every time a tight-fitting respirator is used
- be clean shaven (for tight-fitting respirators)

Respirators must be NIOSH approved or equivalent. [NIOSH = USA National Institute for Occupational Safety and Health]

CSA Standard 94.4-as updated "Selection, Use and Care of Respirators" outlines the components and implementation of an effective respiratory protection program.

***** END OF HYGIENIST'S COMMENTS

No further action is required at this time by the MLTSD.

Resources that may assist workers and employers:

Ministry of Health Emergency Planning and Preparedness

<http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/Default.aspx>

Public Health Ontario

<https://www.publichealthontario.ca/en/diseases-and-conditions/infectious-diseases/respiratory-diseases/novel-coronavirus>

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Public Health Agency of Canada
<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/frequently-asked-questions.html>

Health and Safety System Partners
<http://www.healthandsafetyontario.ca/>

Additional Guidance
www.ontario.ca/coronavirus.

You may also contact Telehealth Ontario at 1-866-797-0000

Additional Information:
- Health & Safety Contact Centre: 1-877-202-0008 to report workplace health and safety incidents or unsafe work practices. The number operates 24 hours a day, seven days a week. All critical injuries that occur on workplace properties must be reported to MOL. This includes workers and members of the public.
- Ministry of Labour: www.labour.gov.on.ca

A copy of this report is to be posted in the workplace.

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